

Indicater Internship

About Indicater

Indicater was established in 2000 by Mike Day and Lou Willcock. The company based in Henley provides web-based back of house online management systems for the hospitality industry. This software management system provides over 30 modules of critical business management tools for performing business operations and managing company data such as stocktaking, sales, payroll, recipe management and online booking systems.

Indicater Clients





Roles and Responsibilities of a Tester/Developer

During my role as an Indicater Intern I worked in a small team of software developers and a project manager based at the head office in Henley. My role within the technical team was mainly centred in the testing department although the position incorporated other areas of work such as monthly software releases, editing webpages and documenting new processes and amendments to the system.





Positives:

* High level of permission provided exposure to a large area of the system.
* Directly involved with important large projects.
* Small and focused team.
* Encouraged to incorporate new technologies and languages within work.
* Fully engaged within the project life cycle and team.
* Included in the discussion and creation of development specifications.
* Given time to settle in and find your comfort level.
* Experience with common technologies and standards within the computer industry.

Negatives:

* Parts of the systems documentation is very unclear and in some cases non-existent.
* Some of the languages and technologies used to first create the system proved problematic when attempting to develop further with new technologies.
* A few times there seem to be unrealistic time constraints and deadlines.
* Although working in a small team of developers allows you that exposure it also proved quite difficult to get help with tasks.
* Some technologies in use are dated and prove troublesome.
* There was a large turn-around in staff just before I arrived at Indicater which meant the first few months the standard of work was still being established.
* With such a small testing team I didn’t get much time in other areas of the technical workplace.



Skills learnt and enhanced:

* C#
* SQL
* Version control software GIT
* MSRS RDL
* Workflow management systems
* Javascript
* .ASP
* Documentation and communication skills

Staff Events

* Christmas Outing
* Henley Regatta
* Dragon Boat Racing
* Trips to the pub

Final Year Prospects

This invaluable experience has provided me with a more professional and disciplined approach to my work. It has allowed me to learn new skills and enhance my knowledge in computing that my final year and grade at university will benefit from.